

# TOLINO'S FUEL SERVICE

## Oil Burner Service Agreement

**For Residential Fuel Oil Customers of Tolino's Fuel Service**

### ANNUAL SERVICE

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|--|---|---|
| <ul style="list-style-type: none"> <li>• Inspect chamber, flue pipe, chimney base</li> <li>• Change oil filter and inspect oil tank &amp; connections</li> <li>• Clean cad cell eye or spray-burnish safety contacts</li> <li>• Clean burner gun-nozzle line assembly</li> <li>• Clean burner fan, air delivery tube, air screen</li> <li>• Lubricate burner motor and clean its vents</li> <li>• Check, clean, and calibrate end cone and nozzle</li> </ul> | <ul style="list-style-type: none"> <li>• Pressure test fuel unit</li> <li>• Test motor amperage and transformer ignition voltage</li> <li>• Conduct mandatory safety control check</li> <li>• Inspect and gauge-set porcelains and electrodes</li> <li>• Clean flue pipe, draft stabilizer and chimney base</li> <li>• Clean heat exchanger and brush down scale</li> <li>• Check fan belt, pulleys, wheel and motor mount</li> <li>• Deodorize oiled surfaces</li> </ul> | <ul style="list-style-type: none"> <li>• Lubricate blower motor and change air filters</li> <li>• Open flushing valve on feeder and flush L.W cutoff</li> <li>• Lube circulator motor &amp; pump</li> <li>• Appraise equipment condition &amp; hazards in vicinity</li> <li>• Instrument test unit and adjust to peak efficiency</li> <li>• Clean jacket, motor and circulator housing</li> <li>• Leave your heating system areas neat and clean, as we found it</li> </ul> |
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**Gold Star Service Agreement: \$364.95**

**Boiler (heat and hot water)**

When necessary, we will repair or  
Replace at their option the following parts:

Air cone and stabilizer  
Air deliver tube  
Blower fan belt and pulley  
(Heating only)  
Blower motor (up to 1/3 HP)  
(Heating only)  
Burner combustion head  
Burner fan  
Burner drive coupler  
Burner motor  
Burner mounting flange and gasket  
Cad-cell relay  
Cad-cell eye and leads  
Circulator motor  
Circulator motor mounts  
Circulator coupling  
Circulator operating relay  
(Single Zone)

Combination safety relay &  
Hot water  
control  
Direct drive circulator (valved)  
Delayed oil valve  
Delayed oil valve coil  
Draft Stabilizer  
Electrodes  
Fuel pump  
Fuel pump filter strainer  
Hot water reverse aquastat  
Hot water limit aquastat  
Hot water triple aquastat  
Ignition cable  
Ignition Transformer  
Ignitor terminals and  
connections

Ignitor terminals and connections  
Nozzles, adapters, strainers, filters  
Nozzle lines connections and fittings  
Oil filter cartridge  
Oil filter complete  
Pressuretrol steam control  
Remote oil burner switch  
Stack relay  
Stack pipe and chimney connection  
(Chimney base only)  
Warm air limit control  
Warm air combination control  
Circulator (valved)(1 per contract)  
Zone Valve (valved)(1 per contract)  
Automatic water feed valves  
(valved)

Boiler Drain valves (valved)  
Boiler Flo-check valves (valved)  
Boiler gauge  
Expansion tank (valved)  
Float type air eliminator  
Gauge glass  
Low water cutoff switch  
Low water cutoff blow down valve  
Purge valves  
Relief valves  
System 2000 manager (5 zone)  
System 2000 puff switch



## GENERAL TERMS

1. **Labor Coverage – 24 HOUR EMERGENCY SERVICE Available – No Charge (No heat or hot water, smoke/fumes, oil leaks only)**
  - a. OTHER SERVICE Available 7:30 AM to 4:00PM, Monday through Friday. Holidays Excluded.
  - b. LABOR for "other service" outside the above listed hours charged at our normal hourly rate (minimum 1 hour)
  - c. LABOR for "24 Hour Emergency Service" or "Other Service" is defined as labor rendered when interruption of service is due to malfunction of items covered in this agreement.
  - d. A \$35.00 after-hours deductible will only be billed to you if service is needed after-hours between 4:00pm-7:00am Monday through Friday and anytime during weekend and Holidays.
2. **Service Agreements / General Conditions:**
  - a. This agreement is available as an additional service to users of TOLINO'S FUEL SERVICE heating oil. This agreement will automatically terminate if the customer ceases the use of heating oil, fails to pay for all fuel oil, parts, labor or other chargeable items when due, or renders or permits anyone other than the company to render services to the burner and equipment, unless so instructed beforehand by the company to perform any service or prove parts after termination of the agreement. Upon termination, there shall be no refund or credits allowed.
  - b. THIS AGREEMENT IS OFFERED TO BURNER SERVICE ACCOUNTS SUBJECT TO INSPECTION AND APPROVAL OF EQUIPMENT: ANY REPAIRS REQUIRED TO PLACE EQUIPMENT IN ACCEPTABLE CONDITION ARE EXCLUDED AND WILL BE CHARGED SEPARATELY. Prices quoted refer to most domestic type burners and shall be limited to equipment rated at a maximum firing rate of 2.25 gallons per hour.
  - c. This agreement will become effective on the billing date immediately following the inspection and approval of your equipment as required under provision of the preceding paragraph. All contracts will renew on the 1<sup>st</sup> of the month following the effective date of the contract unless either party gives at least 30 days prior written notice of termination, or there is a termination under paragraph 1. No credit will be issued if Annual Tune-up is not done due to a scheduling conflict.
  - d. This agreement does not cover repair or service of oil burner equipment damaged due to fire, flood, lighting freeze-up, and other acts of God; nor Local, State or Federal Governments Act requests, labor unrest nor service calls caused by improper, inadequate water in boiler or inadequate oil in tank, or tampering with equipment. We are not responsible for replacing obsolete parts, or any parts unavailable through local sources or supply, or for furnishing a new oil burner.
  - e. We will not be held liable for loss or damage which results directly or indirectly from the condition of customers chimney, oil tank, or other equipment not covered by this agreement.
  - f. Customers with a service plan ARE REQUIRED TO BE ON AUTOMATIC DELIVERY
3. **Limited Warranty:**
  - a. The parts listed in this section are warranted to be fit for their normal and particular purpose for the life of this renewal agreement. Tolino's Fuel Service shall only be responsible for the repair and replacement, at its option, of these parts and under no circumstances will Tolino's Fuel Service be responsible for any incidental or consequential damages. This warranty is in lieu of any other warranty, expressed or implied, including but not limited to any IMPLIED WARRANTY OF MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE. This warranty is not transferrable or assignable and any attempt to do so will void warranty. Maintenance work by other than Tolino's Fuel Service may also void the warranty. To obtain warranty
4. **Areas not covered under Gold Star Service Agreements:**
  - a. HEAT DISTRIBUTION: Including balancing radiators; air registers/diffusers; electronic air cleaners.
  - b. BLOWER BEARING
  - c. BLOWER SHAFT
  - d. BLOWER WHEEL
  - e. ELECTRICAL: Power failure; BLOWN FUSE; switch-off situations; thermostat moved, tampered with, or set too low, clock thermostat batteries, programming thermostats.
  - f. FUEL FLOW: above and ground fuel flow and fuel line problems, ODORS, fuel supply problems, will call status, fuel tank, fuel lines and fittings.
  - g. WATER PROBLEMS: All water leaks not specifically covered by our Gold Star coverage
  - h. DOMESTIC WATER: temperature adjustment, coil and gasket, & storage tanks.
  - i. CHIMNEY BASE: Agreement extends to chimney base only.
  - j. MULTI FUEL FLUE-PIPING & CHIMNEY BASE HEAT SURFACES: heat exchanger, boiler, furnace and their respective jackets. Baseboard heating units and piping.
  - k. OBSOLETE UNITS: or such where parts are not immediately available through usual supply sources.
  - l. NON-EXISTENT PROBLEMS: "No Heat", No Hot Water, Noise, where no problem is found.
  - m. If a part isn't covered, labor is also not covered. Fil-trol/Fil troll tank not covered.
5. **Hot Water Heater Coverage (extra charge)**
  - a. When include with one of other service agreements.
  - b. Coverage will include all oil burner parts, controls and emergency switch.

Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Gold Star Plan (364.95)